

Appendix 1: Resources

Version 1.1

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Major resources available to those who need more information about the network or its components include:

ITS Customer Support Center: Contact point for NCIH questions and troubleshooting. May be reached at 1-800-441-5296 or locally (within area code 919) at 981-5382.

NCIH Home Page (www.ncih.net): Site contacts and related links, operational and technical information, ITS staff list, and more.

NCIH List Serve: An automated electronic mailing list that is employed by ITS staff to send out announcements. It is often used as a forum for seeking or exchanging materials. To subscribe, send an e-mail message to majordomo@lists.state.nc.us with the following command as the body of the message: subscribe ncih-scheduling. E-mail may then be sent to ncih-scheduling@lists.state.nc.us. To unsubscribe, send the following command as the body of the message: unsubscribe ncih-scheduling.

Cape Fear Regional Partnership Network: Client group based in Southeastern NC; quarterly meetings; dissemination of information, partnership collaboration, grant writing. Contact Woody Sutton at 910-962-7074 or suttonc@uncw.edu.

NC Community College System (www.ncccs.nc.us): Web page with links to individual colleges and a listing of community college distance learning initiatives.

NC Connectivity Council: Statewide user group that is advisory to the IRMC. Contact Hunter Thompson at 910-962-3138 or thompsonh@uncw.edu.

NC Department of Public Instruction (www.ncpublicschools.org): Main web page with links and general information.

NC Distance Learning Association (www.dlalliance.org): A statewide organization and support group that sponsors live and virtual conferences for the distance learning community.

NC Office of Information Technology Services (www.its.state.nc.us): Information concerning scaleable services, rates, and contracts for infrastructure services available to any state agency.

NC Research and Education Network (www.ncren.net): Web page of NCREN; information and contacts for universities and medical institutions.

NC@Your Service (www.ncgov.com): Official web page of the State of North Carolina.

